**MINUTES OF CASKGATE STREET SURGERY PPG MEETING**

**25th June 2019**

**PRESENT**: K. Thompson, S. Horner-Glister, S. Thorpe, T. Juhos, P. Steadman,

B. Marriott.

**APOLOGIES:** K. Rawson, D. Heppenstall.

Minutes of our previous meeting held on 5th February 2019 were approved.

**QUARTERLY MEETING:**

DNAs – February 202, March 226, April 199, May 233. This continues to be a major problem nationally. In England, 4.5 million patients missed appointments - cost £130 million!! Sheila & Tom asked if the old ‘come and wait your turn’ system would work better??

Fundraising – Book sales have dropped slightly in previous months but we have raised a total of £1885. We received a thankyou letter from St. Barnabas for our recent donation of £200. Our continued thanks go to our reception staff for their help with donations and books.

Cleveland surgery – The CQC withdrew the surgery registration for 24 hrs, whilst alternative arrangements were made by the CCG. Cleveland has been on special measures to improve performance this year but we are unclear about the exact reason for this closure.

Extended surgery hours at Cleveland have been suspended.

Headlines – Lincolnshire West quoted 14000 appointments were missed in the first 4 months this year at an estimated cost of £423000, enough to pay 18 full time nurses! In our area 1 in 23 booked appointments were missed, 1 in 19 appointments were missed in the Bassetlaw area.

United Lincolnshire Hospital Trust – it was quoted that they have racked up fines of £4M in four years for missing key targets, these include:

Patients to be seen in A&E within 4 hours.

92% of patients to be treated within 18 weeks of being referred.

Cancer care treatment to be started within 62 days of a GP giving an urgent referral.

Brexit – Although we do not know what impact Brexit will have on our NHS especially in a ‘no deal’ scenario, we are advised not to panic about medication & services. There is a lot of information on the Lincolnshire Heathwatch website with FAQ etc.

Rumours – There appears to be rumours that our surgery is moving? Pam confirmed that is not the case, as far as she knows.

Meeting closed at 18.35

NEXT MEETING: Rescheduled to Tuesday 1st October at 18.00, Caskgate Street Surgery.